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Maintaining the instrument - platform

Peter Paglovec, 9.6.2016

Maintenance:

All actions which have the objective of retaining or restoring an item in or to a state in which it can perform its required function.

https://en.wikipedia.org/wiki/Maintenance,_repair,_and_operations

Platform by Merriam Webster:

A usually raised structure that has a flat surface where people or machines do work.

http://www.merriam-webster.com/dictionary/platform

Platform by Techopedia:

A platform is a group of technologies that are used as a base upon which other applications, processes or technologies are developed.

https://www.techopedia.com/definition/3411/platform

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Instrumentation Technologies‘ platforms (1)

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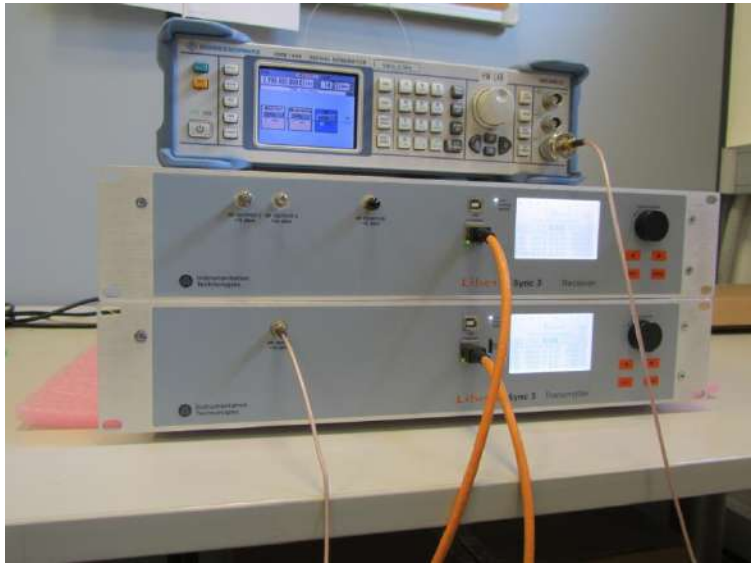
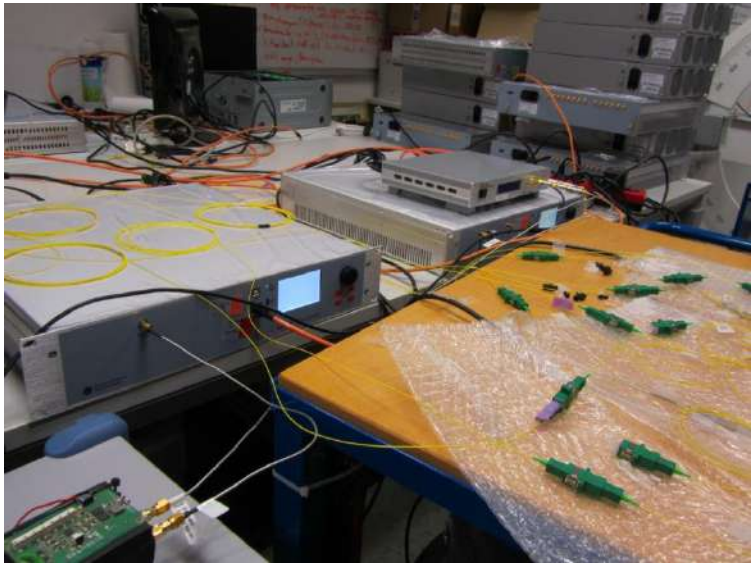
Instrumentation Technologies‘ platforms (4)





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- **Temperature stabilized platform: ~50**

Weight:

- **Platform A instruments : 4.5kg**
- **Platform B instruments: 13kg**
- **Platform C instruments: 1.1kg**
- **Temperature stabilized platform: 15kg**

Power consumption:

- **Platform A instruments : ~35W**
- **Platform B instruments: ~200W**
- **Platform C instruments: ~7W**
- **Temperature stabilized platform: ~200W**

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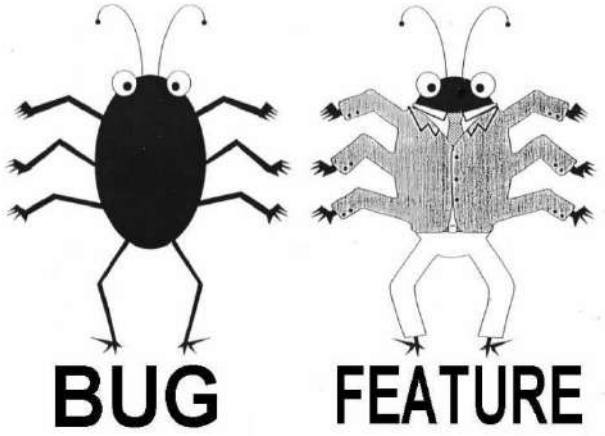
- **Software releases:**
  - New applications
  - New customer release
  - Bugfix release
  - New functionalities
  - Software upgrades due to hardware changes

How we do it?

- Technical support activities:
  - Close relation
- On-site work:
  - Installations
  - Upgrades
- Quality control:
  - Manufacturing testing
  - Final testing
  - Software testing

How we do it on software ?



Number of software releases:

- Platform A : 62
- Platform B : 25
- Platform C : 9

Importance of:

- quality of requirements and implementation
- regression testing

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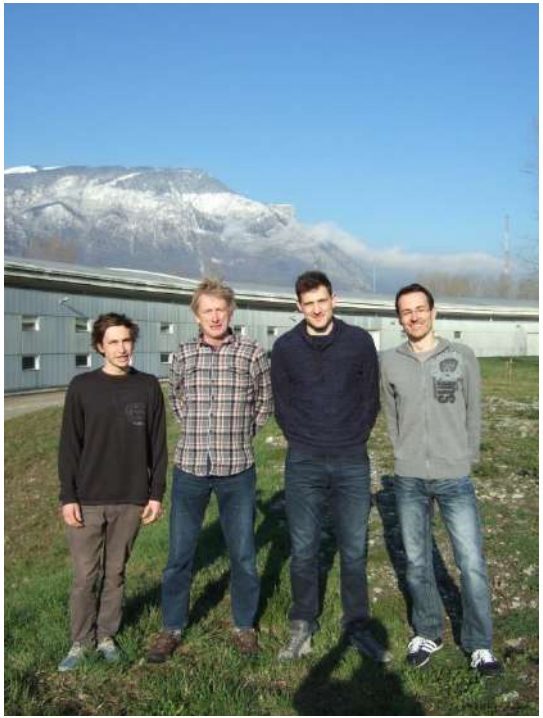
- **Importance of good communication**
- **Continuous support**



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Thank you !

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